

## About Service Now Article Creation - Knowledge

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This Skill is used for creating an article in the Knowledge section of Service Now application.

## Additional Files to Download

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Download the Sample Excel file from Additional Information tab from Marketplace.

1. SNOW - Create Knowledge.xlsx – Sample excel file as a format.

## How to Configure

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1. Edit the below Excel Login sheet parameters provided in the excel according to your requirement.

KEY	Description	Sample Value
Username	Username of SN application	
Password	Password of SN application	

2. Edit the below Knowledge sheet parameters provided in the excel according to your requirement

KEY	Description	Sample Value
Knowledge base		
Short description		
Number		

3. Change the excel location and set your desired excel sheet location in the process.
4. Use the output variable in your subsequent processing.
5. Click save option, then at the top-right, click Test run.
6. Upon successful test, the skill is ready to run application.

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